

# Directory of Services for Patients



Welcome. As a National Cancer Institute-designated Cancer Center, VCU Massey Cancer Center provides access to a broad range of support services for patients and families. Many of these services are free and are aimed at making your cancer journey easier to navigate.

Most of the resources listed in this directory are offered at our flagship location on the MCV Campus of VCU, on the ground floor of North Hospital. Many other resources listed are available on campus at the VCU Medical Center and are marked on the enclosed map. Most are within four blocks of Massey.

Mailing address:  
VCU Massey Cancer Center  
401 College St.  
P.O. Box 980037  
Richmond, VA 23298

Patient entrance:  
1300 E. Marshall St.  
North Hospital, Ground Floor  
VCU Medical Center

Appointments:  
1-877-4-MASSEY  
804-828-5116

Our Web site:  
[www.massey.vcu.edu](http://www.massey.vcu.edu)

**Advanced Medical Directives**

*Important, free legal documents.*

Linen-Powell Patient Resource Library 828-8709

**Apheresis**

*Platelet donation.*

Gateway Building, 6<sup>th</sup> Floor

Mon. – Fri., 8:00 a.m. – 5:00 p.m. 828-0093

**Barber Shop/Beauty Salon**

*For patients, friends and family.*

Nelson Clinic

Tues. – Fri., 10:00 a.m. – 4:30 p.m. 828-9445

**Billing & Finance Information**

Bills that state “MCV Physicians” 358-6100

Bills that state “MCV Hospitals” 828-0088

Or 1-800-638-1636

Financial Assistance Eligibility 828-0966

Patient Advocate Accounts Office 828-2807

**Bone Marrow Transplant Unit**

North Hospital, 10<sup>th</sup> Floor 828-4360

**Cancer Information**

*We provide free, customized searches and information in lay language to assist in your diagnosis, treatment and well-being.*

Linen-Powell Resource Library 828-8709

NCI Cancer Information Service 1-800-4-CANCER

**Cancer Rehabilitation**

North Hospital, Ground Floor, Room G-71

Mon. – Fri., 8:00 a.m. – 4:30 p.m. 828-7999

**CarePages**

*Create your own free Web site at [www.carepages.com](http://www.carepages.com) to update your friends and family on your treatment.*

**Chapel**

Main Hospital, Second Floor, Room 2-210 828-0928

Open 24 hours daily Pager: 6140

**Clinical Trials**

*For information on trials for which you may be eligible, please speak to a member of your clinical care team.*

[www.massey.vcu.edu/trials](http://www.massey.vcu.edu/trials)

Linen-Powell Resource Library 828-8709

**Counseling**

*Offering assistance to patients and family members coping with cancer.*

Certified Counselor	628-1122
Chaplain	828-0928
Social Worker	828-0212

**Dalton Oncology Clinic**

North Hospital, Ground Floor	828-9992
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**Food**

Main Hospital, 1<sup>st</sup> Floor (From North Hospital, take elevator to the 5<sup>th</sup> floor)

Cafeteria

Mon. – Fri., 6:30 a.m. – 7:00 p.m.  
 Sat. – Sun., 7:00 a.m. – 7:00 p.m.

Chick-fil-A

Mon. – Sat., 10:00 a.m. – 10:00 p.m.

Blimpie

Daily 11:00 a.m. – 10:00 p.m.

Vending machines outside the cafeteria

Three Bears Gift Shop

A.D. Williams, Ground Floor

Snack Bar

Gateway Building, Ground Floor

Alpine Bagels

Mon. – Fri., 6:30 a.m. – 8:00 p.m.  
 Sat. 8:00 a.m. – 3:30 p.m.

McDonald's

Mon. – Fri., 5:15 a.m. – 10:00 p.m.  
 Sat. – Sun., 7:00 a.m. – 10:00 p.m.

Marshall Street Sidewalk Between 10<sup>th</sup> – 13<sup>th</sup> Streets

Various Vendors

Mon. – Fri., 11:30 – 2:00

**Genetic Counseling**

*Certified genetics counselors help patients and family members understand their risk for cancer based on family health history and other factors.*

Appointments:	828-5116
Other information:	628-1925

**General VCU Medical Center Information**

1-800-762-6161

**Gift Shop**

Three Bears Gift Shop

828-5999

Main Hospital, 1<sup>st</sup> Floor

**Gumenick Suites**

*Inpatient suites available at an additional cost (not covered by insurance).*

Main Hospital, 9<sup>th</sup> Floor

828-0895

Gynecologic Oncology, Women's Surgical Care Wing Main Hospital, 8 <sup>th</sup> Floor, West	828-2022
Hematology Oncology Dalton Oncology Clinic	828-9992
Massey Cancer Center at Stony Point	327-3055
After Hours	828-0951
Hospitality House <i>Discounted lodging for out-of-town patients and families.</i> 612 E. Marshall St.	828-6901
Library <i>Offering free literature, books and electronic media and customized searches on a wide variety of cancer treatment and support-related topics.</i>	
Linen-Powell Patient Resource Library	828-8709
Mammography/Breast Imaging Nelson Clinic, 3 <sup>rd</sup> Floor	237-6666
Massey Cancer Center at Stony Point	237-6666
Massey's Magical Touch Wig Salon <i>Providing private, free consultations and free headwear. Hours vary; appointments recommended.</i> Room G-066	827-1043
Medical and Surgical Oncology Main Hospital, 6 <sup>th</sup> Floor	828-9119
New Patient Appointment Coordinator <i>Coordinating care from referring physicians and directly from patients.</i>	828-5116 Toll-free 1-877-4MASSEY
Neurosurgery Main Hospital, 11 <sup>th</sup> Floor West	828-0199
Nutritionist Inpatient nutritionist	828-0984
Outpatient dietician (w/physician referral)	828-0973
Palliative Care <i>Helping patients and families transition from curative care to comfort.</i> Thomas Palliative Care Unit North Hospital, 4 <sup>th</sup> Floor	628-1295
Information, Linen-Powell Resource Library	828-8709

**Parking for Patients and Visitors**

*Free valet parking at Massey for patients. See map for more parking areas.*  
 VCU Health System Parking 828-1437

Patient Relations Liaison 628-0400

**Pharmacies**

Ambulatory Care Center, 1<sup>st</sup> Floor 828-7730  
 A.D. Williams, Basement 828-0365  
 Dalton Oncology Pharmacy 828-9952  
 Mon. – Fri., 9:00 a.m. – 5:00 p.m.

**Radiation Oncology**

Massey Cancer Center, Basement 828-7232  
*Mon. – Thurs., 8:00 a.m. – 5:00 p.m.*  
*Fri. 7:00 a.m. – 4:00 p.m.*  
 Massey Cancer Center at Stony Point 327-3040  
 Massey Cancer Center at Hanover Medical Park 228-7300  
 Hunter Holmes McGuire VA Medical Center 675-5105  
*After Hours with Recorded Instructions* 828-7232

Rural Cancer Outreach Program 628-1917

*Treating patients throughout Virginia at satellite facilities and in Richmond.*

Southern Va. Regional Medical Center, Emporia 434-348-4644  
 Buchanan General Hospital, Grundy 276-935-1471  
 Rappahannock Memorial Hosp., Kilmarnock 804-435-8593

**Social Workers**

Massey Cancer Center 828-2511  
 Massey Cancer Center at Hanover Medical Park 228-7027

**Support Groups**

Linen-Powell Patient Resource Library 828-8709

Symptom and Pain Management 828-9992